## **BUSINESS SERVICES**





#### Success Story

Since mid-2023, Chattanooga Football Club (CFC) has expanded its full-time staff from 8-10 employees to over 40, driven by the move to the MLS NextPro League and the acquisition of the Youth Academy. Many of these new hires are early in their careers, and CFC has prioritized extensive training to develop their skills. With support from an Incumbent Worker Training Grant, CFC provided training to 14 employees, covering essential topics like leadership, communication, and diversity. This training has enhanced team collaboration, professionalism, and community engagement, positioning CFC to host over 100 community events this year and contribute to the growth of youth soccer and education in Chattanooga.





#### southeast tennessee local workforce development board PY23-24 Year in Review

#### COMMUNITY IMPACT

#### Youth Employment -

**EMPLOYED** 

511

**TOTAL WAGES** \$643,513

**WORKSITES** 

85

**HOURS WORKED** 

39,239

Beane Pearson Public Library, South Pittsburgh

Library Director, Kelley Hogan, was very impressed with the TN Youth Employment Program and the Youth participants. She is looking forward to being a worksite again next year. Sam Pratt read to children as part of the library's summer reading program.



## Recovery to Work



Eddy has been part of Our Masters Camp in Bledsoe County for the last 10 months and joined the QUEST program in March 2024. Work Readiness When he's not in classroom workshops, Eddy

Sessions takes care of the camp's 100-acre grounds, tending to the garden and lawn. Thanks to the support from QUEST, Eddy is making great strides toward getting his driver's license. He's already met all the financial requirements and passed the knowledge test. Next month, he's set to take the driving test to finally get his license. Having lived in Bledsoe County his whole life, Eddy is excited about the new job opportunities that will open up once he's able to drive.

Avg Monthly **Participation** 

Supportive **Services** 

94

**New Community Partnerships**  13

**Participant Funds Deployed** 

\$54,477

**Participants** Served 208

Charles discovered the NDWG QUEST Grant while attending soft skills workshops at the Chattanooga Day Reporting Center. After a period of long-term unemployment, Charles enrolled in the QUEST program in July 2024, where he received housing assistance and support as he worked through Project Return and his training. By August 2024, Charles had secured full-time employment at Novonix, marking a fresh start in his career journey.



#### Community-Focused Grants -

Credentials **Earned** 

**Individuals Enrolled** 

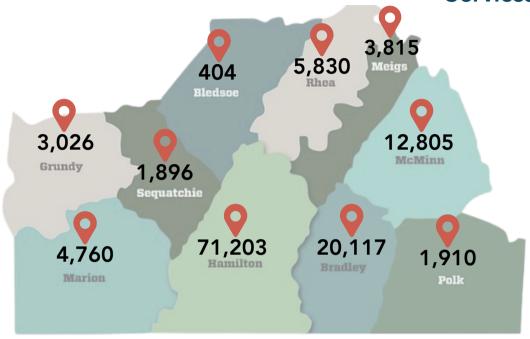
**County Jails: Bradley & Grundy** 



# southeast tennessee local workforce development board PY23-24 Year in Review

## **AMERICAN JOB CENTER SUCCESSES**

#### **Services Provided**











**4,758**Resource
Room Use



**3,109** Job Search Assistance



21,868 New Registrations

## Participant Outcomes

TRAINING ENROLLMENTS 456

CREDENTIALS EARNED 233

TRAINING FUNDS DEPLOYED \$1.1M

OTHER FINANCIAL SUPPORT \$219K

JOB PLACEMENTS 419

Jennifer, a single mother of two, came to the Marion AJC through the WIOA while Program facing long-term unemployment and relying on SNAP benefits. With WIOA support, she completed training and certifications as a Certified Electronic Health Records Specialist and Certified Medical Administrative Assistant in August 2023. Within two months, she added her Clinical Medical Assistant



credential. Today, she is employed at Erlanger Primary Care in Lookout Mountain, GA, where she embraces her new career path.

#### Primary Barriers

397 Single Parent

1793

Basic Skills Deficiency

Justice Involvement

224

Experiencing Homelessness