



## SOUTHEAST LOCAL PLAN STATUS REPORT

### Q1 PY24-25

#### QUARTERLY OVERVIEW

Most goals are on track, aligning efforts with strategic plan priorities.  
 Key focus on process outcomes to build capacity within American Job Centers.  
 Progress made to expand outreach, improve services, and establish partnerships.

#### KEY ACCOMPLISHMENTS

Expanded the Chatt State Liaison's role.  
 Achieved 553 TYEP enrollments (203 over State KPI of 350) with \$814,412 spent on placements.  
 Analyzed system usage data and reported to Operations Committee.  
 Opened Access Point at Urban League.  
 AJC Workshops calendared for in-person and virtual facilitation, and made available asynchronous viewing on YouTube.  
 Youth Committee strategy session identified critical needs and established mid-range goals and strategies.

#### CHALLENGES

TYEP program on hold due to funding dependencies.  
 Business Services Team faces staffing shortages and misaligned priorities.  
 Duplication of services among partners hinders efficiency for the Local Plan.

#### CURRENT PRIORITIES

Convene a working group of the board to develop alternative service delivery models with input from stakeholders.  
 Closeout TYEP contract.  
 Address staffing gaps/cross-functional misalignment in Business Services.  
 Strengthen data analysis to refine service delivery and identify outreach opportunities.

STATE PRIORITIES	LOCAL GOALS	SUCCESS METRICS	ACTION STEPS			STATUS
Increase/Sustain Competitive Labor Force Participation Rate	Increase LFPR by 0.5% each program year (58.8%)	Provide job development support to individuals in populations centers	Reconstitute functional teams and provide staff training	Evaluate data to develop outreach plan	Execute plan, monitor progress, regroup and revise as needed	On-Track
	Increase TN Youth Employment Program placements by 2% each program year 2024-2027 (1,173 Youth)	Serve 1,173 individuals in TYEP by 6/30/2028	Meet/exceed 25-26 enrollment goal: 383	Meet/exceed 25-26 enrollment goal: 390	Meet/exceed 26-27 enrollment goal: 400	Paused
Implement an Agency-Wide Business Engagement Plan	Develop a strategic and coordinated business services strategy	Provide responsive services to employer customers, meeting industry-specific needs for skilled talent	Train BST on sector strategies and services	BST engages industry partners and records services in Jobs4TN	Evaluate Jobs4TN data and refine service strategy as needed process improvements are identified	On-Track
Superior Service Delivery Across the Public Workforce System	Organize the local workforce ecosystem led by a high performing board	Modify 24-27 Local Plan to align with Southeast Master Plan	Evaluate funding, gaps, capacity to establish a clear workforce ecosystem vision	Develop a Southeast "Master Plan"	Train all system partners from the same "Master Plan" and initiate CPI discussions with stakeholders	On-Track
	Coordinate services with partners to increase co-enrollment of target populations	Ensure individuals seeking services through the public workforce system have seamless access to all available supports	Develop a workforce services desk guide and cross-train staff on services and referrals	Reorganize area meetings to minimize redundancies and develop agendas with strategic focus	Convene quarterly CPI meetings with workforce partners	On-Track
AJC Operations Improvement	Expand public outreach and services to rural and underserved communities	Provide virtual, community-based, and access point services to place rural unemployed and out-of-labor force individuals into jobs	Engage stakeholders to identify service gaps and needs	Develop an outreach plan and service strategy		On-Track