

# OSO Manager's Report

Southeast Region

## Program Performance

### Q1 Ending:

#### Enrollment Metrics

- Title I Enrollments: 114% (138/121)
- Wagner-Peyser (WP) Enrollments: 87% (1100/1260)
- T1 to T3 Co-Enrollments: 80%

### Q2:

#### Enrollment Metrics

- Title I Enrollments: 83 / 104 goal → 80% met
- Wagner-Peyser (WP) Enrollments: 498 / 1419 goal → 35% met
- T1 to T3 Co-Enrollments: 78%

#### Special Programs

- RESEA: 139 total (89-Oct, 50-Nov, Dec-in progress)
- SNAP E&T: 6 Total (Program and referral holds due to funding and Federal shutdown).

#### Employment Outcomes

- Wagner-Peyser Job Placements: 31 total (28-Oct, 3-Nov, Dec-in progress)

While our WP enrollments are slightly below target, we are building momentum through outreach, and other programs such as RESEA, SNAP E&T, and YEP TN who are actively engaging participants.

## Outreach & Partnerships:

### Bledsoe

- Food Bank, Pikeville City Hall

### Bradley

- Cleveland City Schools/Denning Center, The Caring Place, Cleveland State, Family Cornerstones, City Fields, Goodwill, Cleveland/Bradley CCounty Social Services Agency, Chamber of Commerce, Cleveland Public Library

### Grundy

- Grundy County Library, Grundy County Sheriff's Dept., Southeast Medical Institute

### Hamilton

- CoC Community Centers, YMCA, Libraries, Food Bank, Hamilton County Sheriff's Dept., Signal Centers, Hamilton County Health Department, Goodwill, UTC, Chattanooga College, Chatt Foundation

### Marion

- ChattState at Kimball, Whitwell Library, South Pittsburg Library, South Pittsburg Housing Authority, Jasper Housing Authority

### McMinn

- Healthy McMinn, McMinn County Sheriff's Office, TCAT,

### Meigs

- In Development

### Polk

- First Baptist, Polk County High School, Polk CCounty Health Council

### Rhea

- Dept of Economic Development, Food Bank

### Sequatchie

- Sequatchie County Library, Sequatchie County/Dunlap Food Bank

## EXCITING NEWS: PeopleWorks Forum Launching January 2026

### Goals Moving Forward:

- Increase Title I Youth and Title III engagement by strengthening referral pipelines and expanding community outreach.
- Improve co-enrollment through streamlined intake processes and stronger cross-program communication.
- Enhance staff readiness with ongoing micro-trainings focused on eligibility, customer flow, and data quality.

### Upcoming Events:

- Career Launch Lab + TGH Class (January '26)
  - Mock Interview Panels (Volunteers needed)
- Bradley County Re-Entry (January 23, 2025)
- Quarterly Training: September 25th
  - Focus: BIG Interview, Customer Service, Outreach Objectives, Circle of Service Coordination

### Looking Ahead:

We expect stronger performance as we continue staff development, cross training, and engagement. Our focus is shifting to a more mobile AJC model by meeting people where they are. We will be in every county at least once per week and in Bradley and Hamilton twice per week to strengthen access and improve service flow.

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